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The internet is to play a bigger role in the way you should report incidents from autumn this year. Why the changes? Find out more here...

How is the way we should report incidents changing?

From 12 September 2011, statutory reporting to HSE of work-related injuries and incidents under RIDDOR (the Reporting of Injuries, Diseases and Dangerous Occurrences Regulations 1995) will move to a predominantly online system. Revised online forms will make the reporting process quick and easy. Employers will no longer report incidents by email, post or fax.

Fatal and major injuries and incidents can still be reported to HSE by phone.



New steps for incident reporting

How will I report incidents in the future?

The Incident Contact Centre will still take reports of all fatal and major incidents by telephone, but people reporting all other incidents will be required to submit an online form, available on HSE's website.

The online forms are:

- F2508 Report of an injury
- F2508 Report of a Dangerous Occurrence
- F2508A Report of a Case of Disease
- OIR9B Report of an Injury Offshore
- OIR9B Report of a Dangerous Occurrence Offshore
- F2508G1 Report of a Flammable Gas Incident
- F2508G2 Report of a Dangerous Gas Fitting

The revised online reporting forms will be interactive, intuitive and easy for people to use. An online help facility will also be provided.



Why are these changes being made?

Moving to a predominantly online system for reporting incidents and injuries will allow HSE to make significant efficiencies. The online reporting system will also allow businesses to easily and conveniently report incidents. We recognise that major or fatal incidents and injuries are traumatic and feel it is important to keep a telephone service for people making these reports.

What if I don't have access to a computer?

Internet access is available in thousands of libraries and other public buildings and there are Government plans under consideration to offer a network of assisted digital providers such as post offices, libraries, and online centres providing access to the web. Also, as mentioned above, fatal and major incidents can still be reported by phone.

