

Introduction to ISO 9001:2008 Training Course

COURSE OVERVIEW

ISO 9001 can enhance customer satisfaction and drive your operational improvement.

This practical and interactive 1 day course will help you to understand the key requirements of ISO 9001, what an effective Quality Management System should look like, and how this applies to your organisation.

YOU WILL LEARN...

- How to cut through the 'ISO speak' to give you a practical understanding of the real business benefits of ISO 9001:2008.
- Destroying the myths of system documentation — what you actually need to run your system.
- How to implement ISO 9001 into your business, not your business into ISO 9001.
- How your ISO 9001 system will be assessed externally.
- The 8 key principles of Quality Management Systems.

Your 100% money back guarantee: We offer the most unique and interactive courses around so if we don't deliver the course learning objectives, provide you with an expert trainer or if you are just not happy with the training delivered, we will refund you course fee and offer you a **FREE** training course.



WHY CHOOSE QCS FOR TRAINING?

Peace of mind that your qualification is valid: As an IRCA approved organisation, our courses, our company and our trainers undergo an intensive inspection and assessment every year.

We make sure you don't fall asleep: We have invested heavily in our courses to make them interactive. Simply put, it is our belief that if we keep you involved in learning you will learn more and be able to use more back at work.

Our trainers still practice what they preach: Yes we have highly qualified industry experts to train our courses but more importantly all our trainers still actively work with a range of companies and can pass this experience on to you.

" QCS has provided us with a flexible service. We have used standard training and bespoke training packages. QCS have managed to instil a confidence in our audit team that was lacking. Our management systems seem less challenging with the expert advice from QCS behind us"

**Systems Development Manager
North British Distillery Company**



Book now on www.qcsl.co.uk or call 0845 303 9700