

ISO 9001 & 14001 Integrated (Quality and Environmental) Management System...

Case Study

Prime Build Solutions Limited is an award-winning building contractor specialising in the refurbishment, extension, and new build of commercial properties throughout the UK. They employ a highly skilled workforce and undertake all types of building work ranging from small repairs to large scale building projects for blue chip companies as well as private sector clients.

Prime Build Solutions pride themselves the provision of a reliable and flexible approach to their work which enables them to deliver their clients exceptional value and an excellent service. With their commitment to service quality in mind, Prime Build Solutions approached QCS International to assist them in developing and implementing an integrated quality and environmental management system.

Challenge

- Introduce robust mechanisms to ensure customer requirements and met
- Design new procedures and processes to manage work from initial enquiry to completion
- Manage and reduce energy consumption
- Reduce waste and improve recycling
- Reduce travel costs with innovative green schemes
- Reduce likelihood of incidents at all locations

Results

- Successful ISO 14001 & ISO9001 certification
- Simplification of all company documentation
- Managed and reduced energy consumption
- Travel and car sharing schemes
- Clear compliance to all applicable legislation
- Improving levels of customer satisfaction



What Prime Build Solutions said about QCS:

'QCS was able to develop a system that was both flexible and appropriate to Prime Build Solutions. This included the creation of bespoke documents that were reflective of the business and contributed towards effective management. QCS prides itself on making documentation that does not end up on the shelf but that becomes a useful reference document that then continues to be updated and improved once implemented.'

'After successful certification to both ISO 9001 and ISO 14001, Prime Build Solutions continued to engage QCS International to manage their internal audit programme and to prepare documentation for their Management Review in relation to the requirements of the ISO standards.'

'Outsourcing our management system support to QCS International allows us to concentrate on our operations, with QCS undertaking the checks and balances to ensure we are on track and utilising our resources in the best way possible'

Graeme O'Malley



